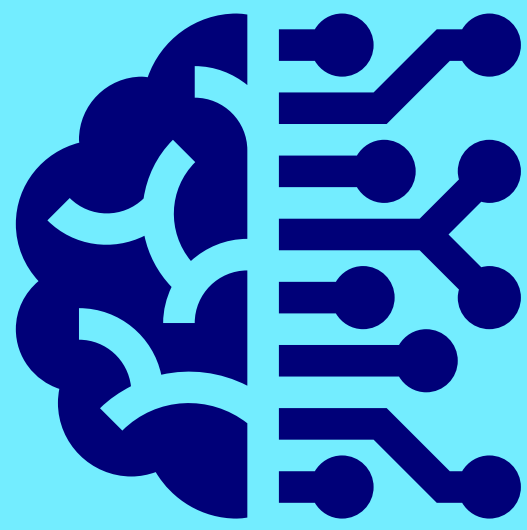


Results of the pilot test

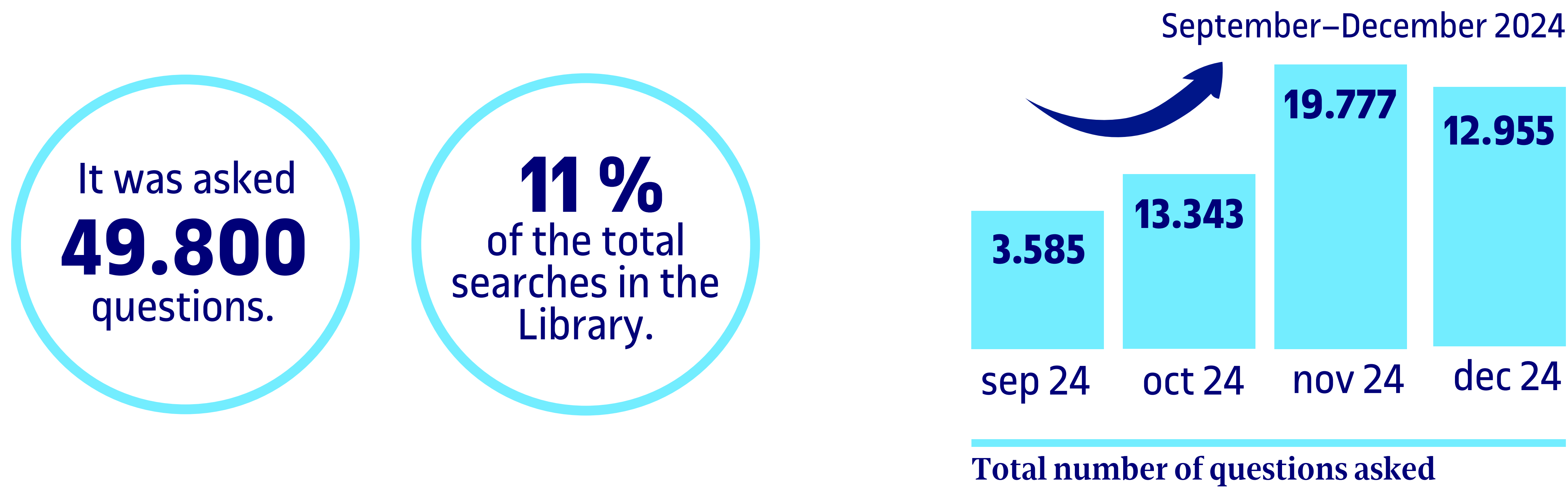
An AI assistant in the Library's search engine



The entire UOC Community could take part in the test to find out whether the tool can improve the search experience in the Library.

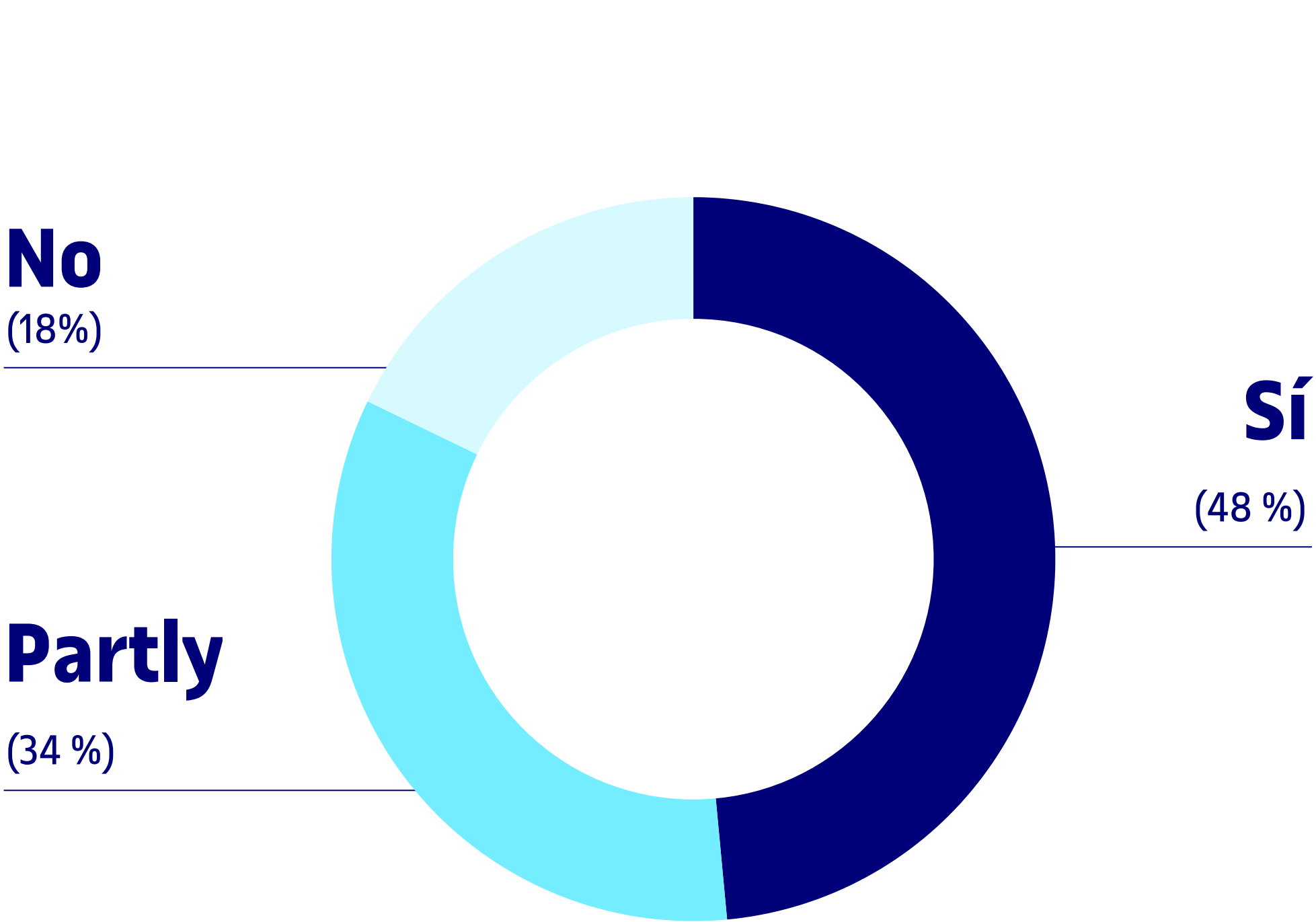
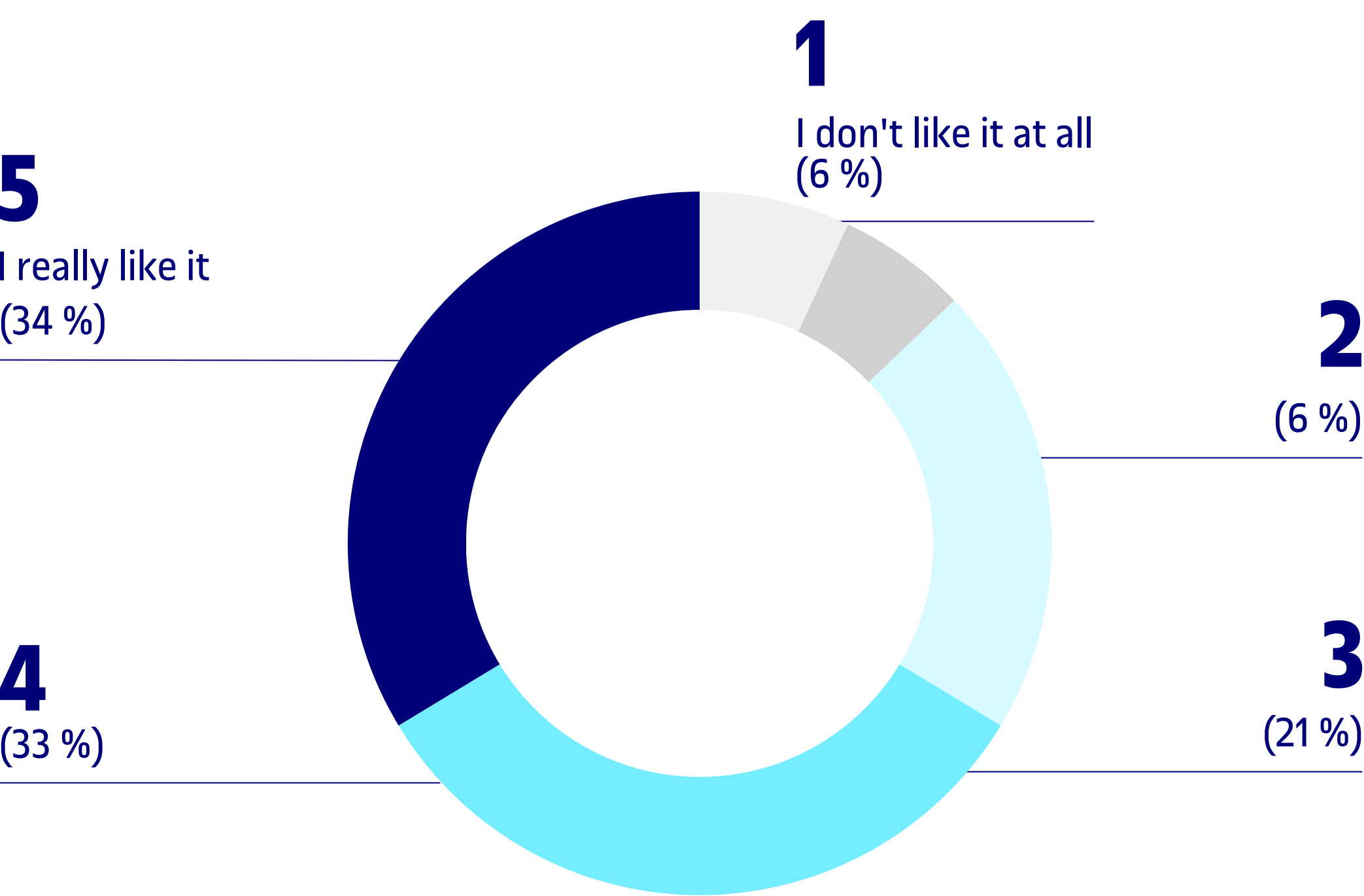
Use of the AI assistant

Participants from the UOC Community tested the tool in a test environment.



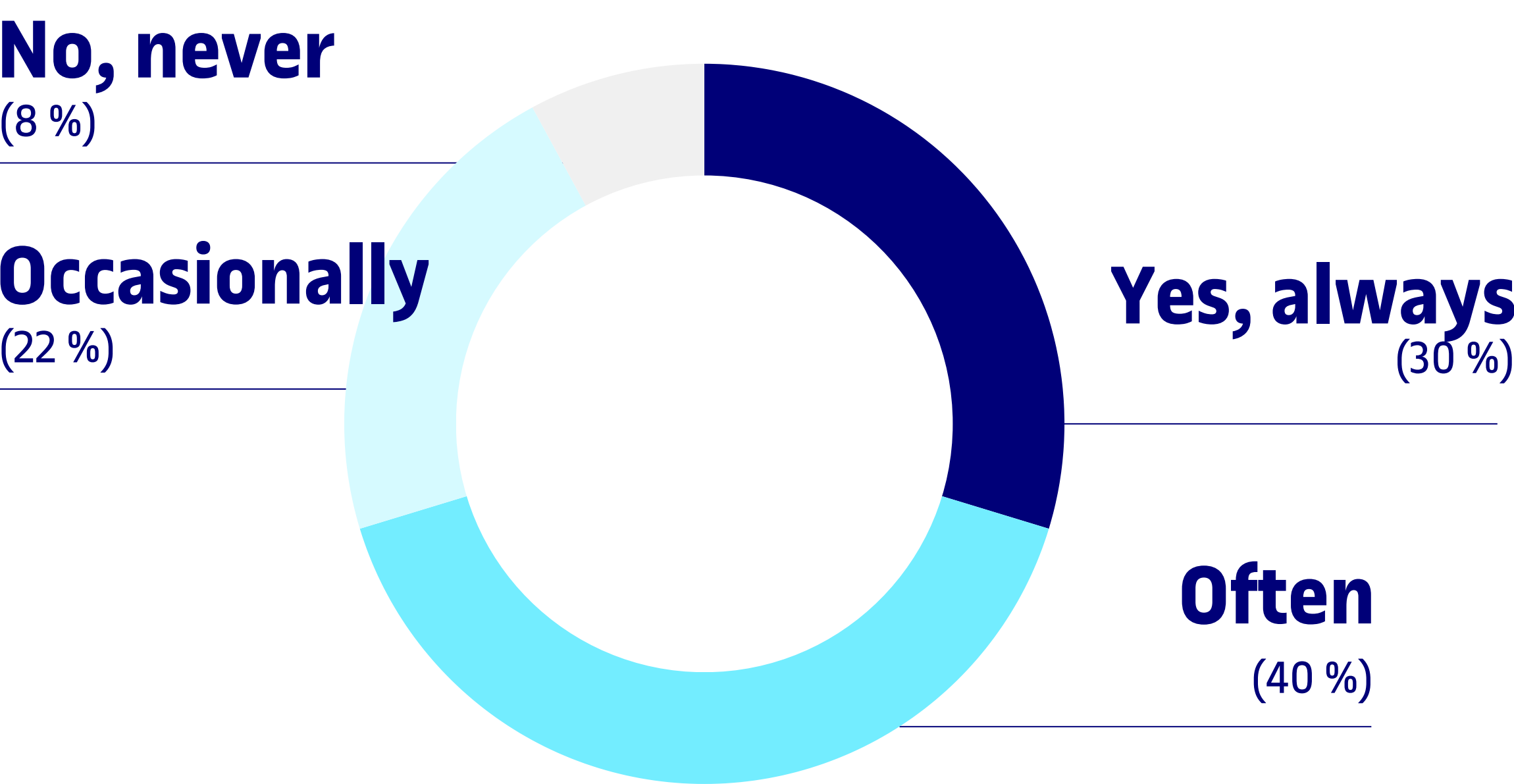
Opinion

101 people answered the survey, rating the tool and sharing their comments.



What is your overall level of satisfaction with the assistant?

Did the answer help you find the information you needed?



Do you think you would use the assistant in the future?

92% of participants answered that they would use the assistant again.

Conclusions

Strengths

- Answers based on academic sources
- It can be asked questions in natural language in Catalan, Spanish and English
- A good starting point for a search

Areas for improvement

- Accuracy and relevance of responses
- Links to the full text of the sources
- Language of the answers
- Technical shortcomings